



Return Policy

Refunds for items returned within 30 days of delivery date will be credited in the same form as the original method of payment (excluding shipping costs). All additional shipping charges for exchanges will be charged to the original form of payment. All shipping charges for returns/exchanges are the responsibility of the consumer. Returns or exchanges are not accepted on worn, soiled, or laundered clothing, bathing suits, or underwear of any kind. No returns or exchanges will be accepted on any LPs/Novels/Books/Comics, or Sale/Clearance/Discontinued items.

We highly recommend checking stock with a Merchnow Rep before sending items in for exchange, as many of the items we sell are limited.

For info regarding the Return/Exchange process please visit Merchnow.com/help

In the unlikely event that the merchandise is damaged or defective, please contact support.merchnow.com for instructions on how to proceed. Defective or incorrect items will have pre-paid return labels issued via support@merchnow.com for the return of the product.

Merchnow is not responsible for items damaged in transit.

INSTRUCTIONS

- 1. Complete the form below and place inside return package; make a copy for your records.
2. Return items in original packaging, when possible.
3. Ship via a trackable and insured method, prepaid to:

Merchnow Returns/Exchanges
PO Box 38189
Albany, NY 12203

COD's will not be accepted.

Please allow 7-10 business days from the time of arrival to process all returns/exchanges.

Please retain tracking information on packages sent back. Merchnow is not liable for damaged or lost packages being returned/exchanged.

NAME: _____

ORIGINAL ORDER/INVOICE # _____

PLEASE SELECT ONE OF THE FOLLOWING:

- € I would like to exchange the item(s) or size and I authorize Merchnow to charge my original method of payment for reshipping.
€ I would like a refund for the item(s) back onto the original method of payment minus the \$2 restocking fee.

ITEMS YOU ARE RETURNING

Table with 7 columns: Reason Code, Description, Item Sku, Size, Qty, Item Name, Price. Row 1: 02, Too Small, H8B0GRVYBL-HSMD, MD, 1, Graveyard Black, \$35

Reason Code:/01-Wrong Item Shipped/02-Ordered Wrong Size/03-Changed Mind

EXCHANGING FOR (Must be of equal value to returned items)

Table with 5 columns: Item Sku, Size, Qty, Item Name, Price. Row 1: H8B0GRVYBL-HSLG, LG, 1, Graveyard Black, \$35

Item Sku #'s can be found on merchnow.com on the item page in the details.

SIGNATURE: _____

DATE: _____

Thank you for shopping at Merchnow.com!