

# KEYBOARD SHORTCUTS



## System-wide:

	then  -		

Show keyboard shortcuts

Previous/Next tab

Switch to tab 1-10

Previous page

Next page

Quick search

Toggle routing

Close dialog

## Filter View:

space		

Previous/Next case

Open case

Select for bulk

Open selected cases

Select all

Deselect all

Toggle expand

## Case View:

	then	
	then	
	then	-
	then	
	then	
	then	

Update and send

Update, send and resolve

Toggle close tab button

Close tab without saving

Go to from field

Go to reply field

Go to note field

Go to label field

Go to macro box

Open Knowledge Base

Forward case

Go to customer

Go to company

Set priority

Set status to open

Set status to pending

Set status to resolved

Add CC

Add BCC