

How to pack a VanMoof for shipping!

Packing a VanMoof properly is very simple, just follow the steps below and your bike will arrive without a single scratch.

Important:

1. make sure to re-tighten all the bolts after readjusting them, to prevent scratches!!
2. All steps can be completed with the tools that came with the bike
3. Take the pedals off!
4. Untighten the 4 bolts that connect your handlebar to the stem, to turn the handlebar downwards.

7. Turn the rear brake lever completely upwards

8. Make sure to stick some protection between the handlebar and the frame!



5. Untighten the two bolts that connect the stem to the stem-riser and turn the handlebar 90 degrees.

6. Face the brake lever in the front completely downwards.

9. Final step: Put the bike in the original box and don't forget to include the service/return form. Now the bike is ready for shipment, just send an email to support@vanmoof.com and we will inform Dachser logistics to pick the bike up!

Don't have the original box anymore? We recommend asking your local bike store, they usually have plenty and are happy to get rid of them :-)) the size is: 1835 x 210 x 1100 mm

VANMOOF