



App Manager
Release Notes
Fall 17

Table of Contents

[Highlights](#)

[Home](#)

[Default Dashboards](#)

[Carousel](#)

[Background Image](#)

[Calendars](#)

[Email Notifications](#)

[Default Email Notification Setting](#)

[Preset Email Notification Settings](#)

[Chatter](#)

[Track Changes Feed Posts](#)

[Chatter Groups](#)

[Moderation](#)

[Site Categories](#)

[Adding Sites to Categories](#)

[Sites Index Categories](#)

[Google Drive Integration](#)

[Auto Provisioning](#)

App Managers

The following notes cover major improvements for App Managers. For all other improvements please refer to our document 'Standard User & Site Owner/Manager Fall 17 Release Notes'.

Highlights

- [Google Drive Integration](#) - It is now possible to access your organization's important Google Drive documents easily.
 - [Default Dashboards](#) - It is now possible to set up a default dashboard for all new users to improve the onboarding experience.
-

Home

Default Dashboards

Problem:

- When Simplr is set to User Controlled (so that users can create their own dashboard) all users start with an empty Dashboard and would be responsible for choosing the Tiles and layout for themselves.
- This could lead to problems with a new user's experience. They may overlook useful features of the App and may also miss out on important information that they should be seeing. This may also result in very varied experience between different users depending on how they decide to set up their Dashboard.

Solution:

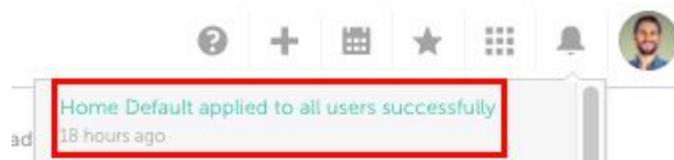
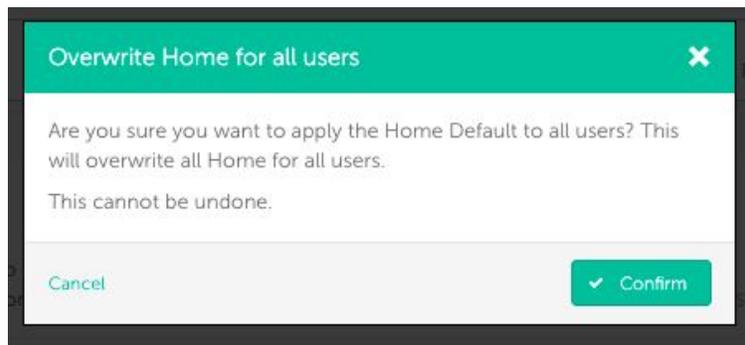
- Now an App manager can set up a default dashboard that will appear when new users first open Simpplr. This allows App Managers to guide the user's initial experience and make the onboarding process more consistent throughout the organisation.
- This feature is only enabled when Home Governance is set to User Controlled.
- There can only be one default Dashboard setting for all users.
- To set up a default Dashboard firstly you go to the new page within Manage Application called Defaults. This page is laid out like a normal Dashboard and you can set up the default by adding Tiles here, you can also change the order by dragging Tiles around the page and select the layout by clicking on the cog icon as you would on your own Dashboard.

The screenshot shows the 'MANAGE APPLICATION' interface with the 'Defaults' tab selected. The 'Home Default' section is active, showing a 'Carousal Placeholder' and a grid of dashboard tiles. The tiles include:

- Latest Albums:** A list of photo albums such as 'test', 'Troy's Album', 'Team Simpplr @Dreamforce 2015', 'Customer speak - Eurostar', and 'New hire orientation video'.
- Latest Blog Posts:** A list of blog entries including 'Creating and sustaining a winning culture', 'Empowering customer success heroes', and 'Customer happiness 101'.
- Upcoming Events:** A calendar view showing events like 'Townhall with our CTO, Howard Nelson' and 'Giving Back - Cycle for Survival'.
- Favorite Sites:** A list of external sites like 'Human Resources + Training', 'Corporate Giving', 'All GoodCo', and 'San Francisco'.

Red boxes in the original image highlight the 'MANAGE APPLICATION' header, the 'Defaults' tab, the 'Home' sub-tab, and the 'Overwrite Home for all users' button.

- Your changes to the Default Dashboard will be saved as you make them, however they will only affect new users, not current users. To set the default Dashboard for **all** users you have to click on the text at the top right hand corner of the Dashboard that says 'Overwrite Home for all users'.



Carousel

Problem:

- Previously you could not add an Album to the Home Carousel.

Solution:

- Now Albums can be added to the Carousel in the same way that Events and Pages can be. The image used in the Carousel will be the selected Album Cover image.

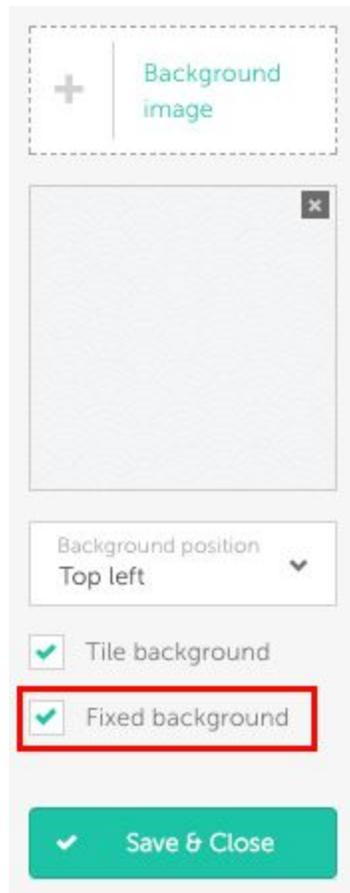
Background Image

Problem:

- Previously when a background image was added in Brand Editor scrolling the page would move the image.

Solution:

- Now once a background image is added there is an extra option 'fixed background' which will fix the background in one position while you scroll around the page.



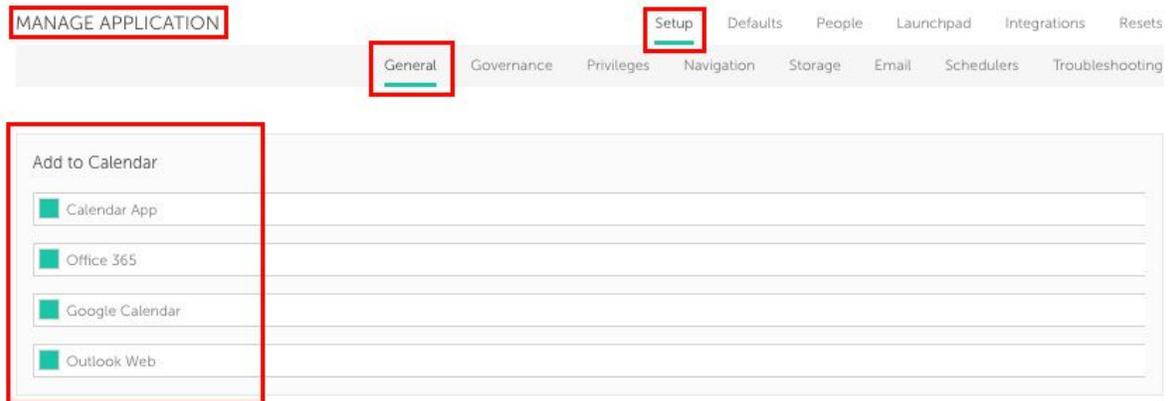
Calendars

Problem:

- In Simplr you can add to several different Calendars, however some of these may not be relevant to your needs as in most organizations everyone will use the same Calendar.

Solution:

- Now App Managers can select which Calendars will be available to users based on the ones that are being used within the organization. This can be updated in in the General page within Manage Application.



Email Notifications

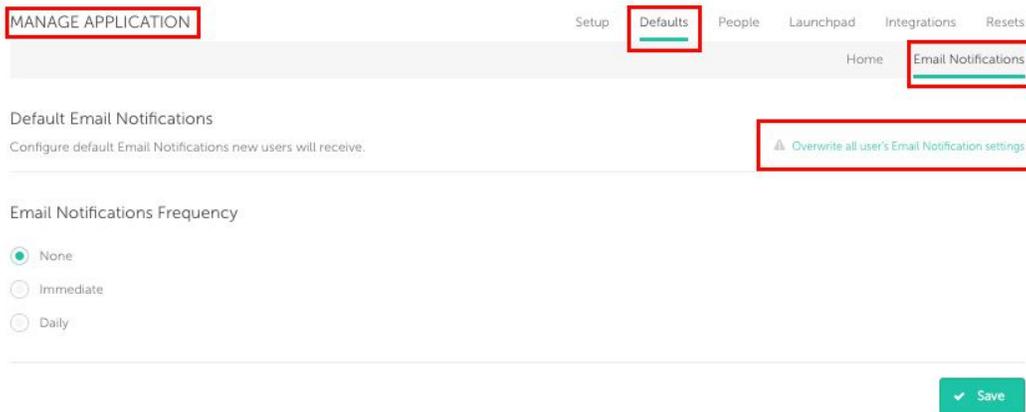
Default Email Notification Setting

Problem:

- Previously it was not possible to set email notification defaults for all users.

Solution:

- Also App Managers can now select the default settings for all users. This can be done by going to Manage Applications > Defaults > Email Notifications.
- If you click on the 'Save' button the new default settings will affect all future users.
- If you wish to change **all** user's notification settings you can click on the text in the top right hand corner that says 'Overwrite all user's Email Notification settings'. This will affect new and existing users.



Preset Email Notification Settings

Problem:

- Previously users were receiving too many emails by default.

Solution:

- Now the default Simplr settings have been changed so that new users will automatically receive less emails (they will still receive in-app notifications for all of the same Simplr activity as they did previously).

Chatter

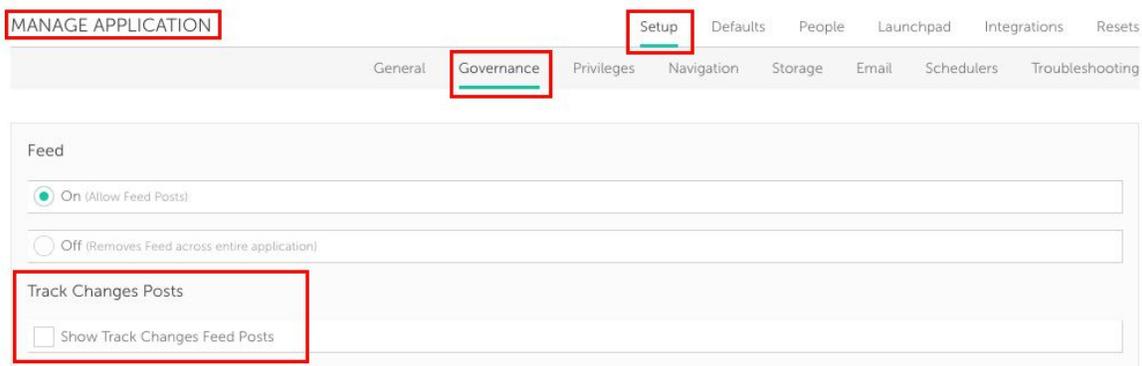
Track Changes Feed Posts

Problem:

- Previously there was no way to stop Chatter 'Track Changes' Feed Posts appearing in the Simplr Feed.

Solution:

- Now this can be changed in the Governance section of Setup in Manage Application by selecting or deselecting the 'Show Track Changes Feed Post' checkbox. The default setting is for them to be hidden.



Chatter Groups

Problem:

- Previously when Chatter Groups were imported into Simpplr as Sites there was no way of changing all of their features in one action, each individual Site would need to be updated individually.

Solution:

- Now you can disable the Dashboard and Content on all of the Sites at the same time. A result of this is that they will function more similarly to a Chatter Group.
- This can be done in Manage Application > Resets. Once 'Run' is selected this will update all existing Sites and cannot be reverted. Dashboard, Pages, Events and Albums will be disabled. These features can then be re-activated on individual Sites manually in Manage Site > Features.
- You can use this function when initially installing the App, so that all of the Chatter Groups that have been imported will retain their intended use. Further Sites can then be added that have all of the functions of Simpplr Sites. This allows there to be some separation in the way that the two types are used.

Resets	
Disable Site Dashboard and Content Features	<input type="button" value="Run"/>

Reset Configuration

This action will disable Dashboard, Pages, Events and Albums for all Sites.

1. Dashboard, Pages, Events and Albums can still be re-enabled on individual Sites.
2. This cannot be undone.

Please type "Confirm" in the textbox below to confirm the action

Moderation

Problem:

- Previously the Moderation History was included at the bottom of the Content detail page, which was sometimes difficult to locate and if there was a lot of Moderation History this could lead to very long pages that required a lot of scrolling before you reached the comments.

Solution:

- Now Moderation History can be viewed via the Options dropdown in Manage Content. It can also be viewed in the dropdown option in the content detail page.

MANAGE CONTENT **Index** Topics

Search for a Site... Search Content... All All Types All Statuses Created, newest

Details	Site	Type	Created	Published	Edited	Status	Options
GoodCo report GoodCo reported fourth-quarter earnings after the bell on Wed... By Troy Miller Category: News	All GoodCo	Page	Sep 13 2017	Sep 13 2017	Sep 13 2017	Published	<ul style="list-style-type: none"> Edit Delete Unpublish Add to Home Carousel Add to Site Carousel Update Category Change Author Send Update Notification Make Must Read Usefulness History Moderation History
GoodCo Success! Our compensation program will: Enable to attract and retain a ... By Troy Miller Category: News	All GoodCo	Page	Sep 13 2017	Sep 13 2017			
Troy's Album Just a few photos I like. By Troy Miller	All GoodCo	Album	Sep 13 2017	Sep 13 2017			
test test album By Enca Kane	NY Hiking	Album	Sep 8 2017	Sep 8 2017			

go ALL GOODCO > **PAGES** **Options** Published

Uncategorized

GoodCo report

News

By Troy Miller
Sep 13, 2017

GoodCo reported fourth-quarter earnings after the bell on Wednesday, sending the stock price up 1.5 percent in after-hours trading. Better-than-expected results brought the stock above analyst expectations of \$82 million. Full-year revenue came in at \$303 million, a 36 percent increase from the same period year-over-year.

Fourth-quarter revenue was \$85 million, a 36 percent increase from the same period above analyst expectations of \$82 million. Full-year revenue came in at \$303 million, a 36 percent increase from the same period year-over-year.

- Edit
- Delete
- Unpublish
- Add to Home Carousel
- Add to Site Carousel
- Change Author
- Send Update Notification
- Make Must Read
- Usefulness History
- Moderation History**

Site Categories

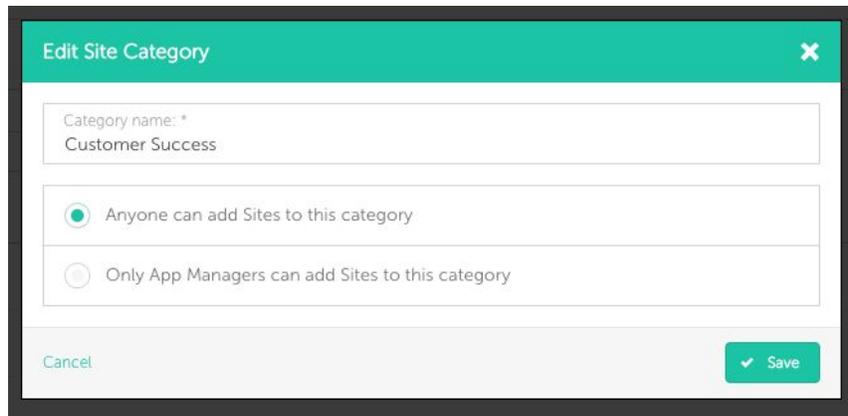
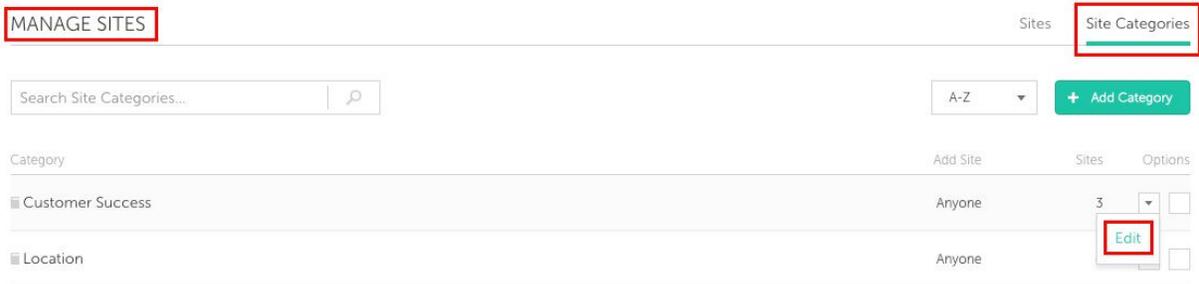
Adding Sites to Categories

Problem:

- Previously, depending on your Salesforce settings, either all users could add any Site to any Category or only App managers could.

Solution:

- Now App Managers are able to choose when creating a new category whether ‘Anyone can add Sites to this category’ or ‘Only App Managers can add Sites to this category’. This allows for greater control over how you manage your categories. This can be done within the Site Categories section of Manage Sites by clicking edit in the drop down options menu.



Sites Index Categories

Within the Categories tab in the Site index, App Managers can now drag and drop the Category tiles to rearrange the order; this will then change their order for all users.

SITES Featured Following Latest Popular **Categories**

Search Sites...

All Categories ▾

Site Categories

- Location** (4 Sites)
 - Poland** (2) Site for Poland team. Local events, news, ...
 - London** (1) London loves our product design. All abo...
 - New Delhi** (1) Everything about our New Delhi team and...
- Marketing** (1 Site)
 - Trade Show** (1) Find documents for various tradeshow he...
- Customer Success** (3 Sites)
 - Test Site Training** (1) Test site
 - Site Owner Training** (2) This is our training site
 - Customer Service** (22)
- Uncategorized** (12 Sites)
 - Corporate Giving** (1) Our community [View all](#) of time, ...

Google Drive Integration

To integrate Google Drive firstly you must connect your service account to Simpplr on an App Level. This can be done by going to Manage Application > Integrations.

Integrations

Box

Google Drive

Google Drive Client ID: *

Google Drive Client Secret: *

Connect Google Drive Administrator Account

 Google Drive

The App Manager must enter a Google Drive Client ID and Secret. You can choose to enter our common ID/Secret or your own.

Our Client ID is:-

- 305062543529-g8bt3b2kfs63mrfb0360ehrrqgmtqdgee.apps.googleusercontent.com

Our Client Secret is:-

- OeFOlw12JqtltnS7n0g8Qzt4

Please see our Google Drive Integration document for a more detailed explanation of how Google Drive works with Simplr, including a description of how you can create your own Client ID and Secret.

Auto Provisioning

Simplr can now automatically assign all new users with a Simplr License and User Permission Set when the new user is created. To set this up go to the General tab of the People section in Manage Application. If this process fails to auto complete for any reason (such as there not being any further Simplr licenses available) the App Manager will receive an email notification.

MANAGE APPLICATION

Setup Defaults **People** Launchpad Integrations Resets

General Categories User Syncing Profile Fields

Custom People Category

Enable this field to provide an additional People filter option:

Custom People category

People Index Overview

Use the fields below to override the statistics shown on the People Index:

Number of Employees:

Number of Departments:

Number of Locations:

Auto Assign Users

Auto assign Simplr License and User Permission Set on User Creation

Save